Ticketing Screen Designer – User manual

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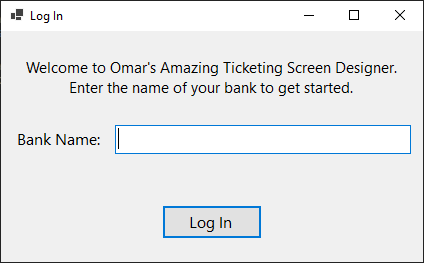
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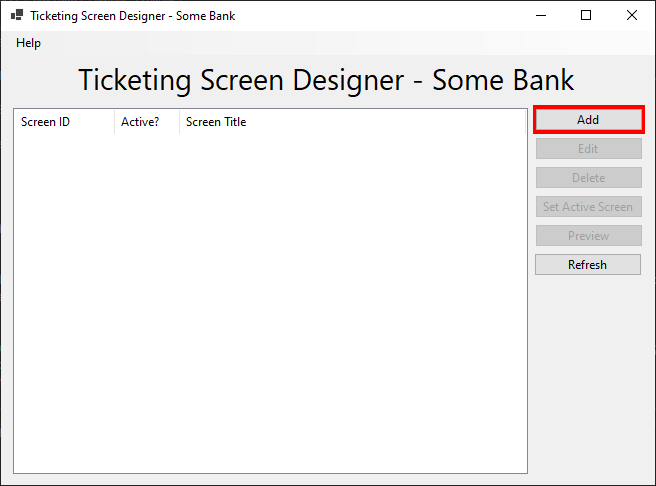
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# Quick Start

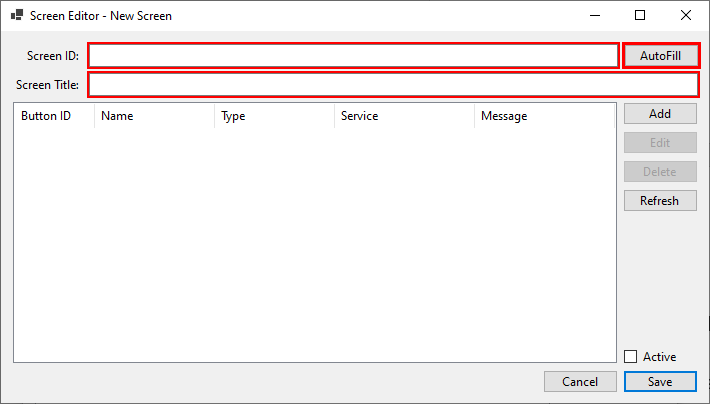
1. Enter the name of your bank. Please make sure it is spelled correctly.



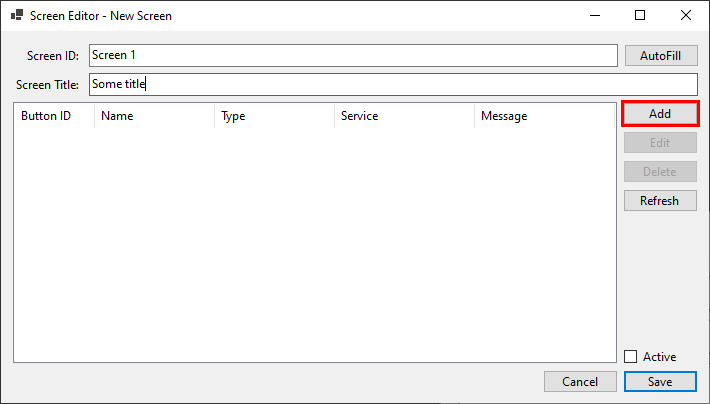
1. You’ll see the following form. Click on “Add” to begin adding a screen.



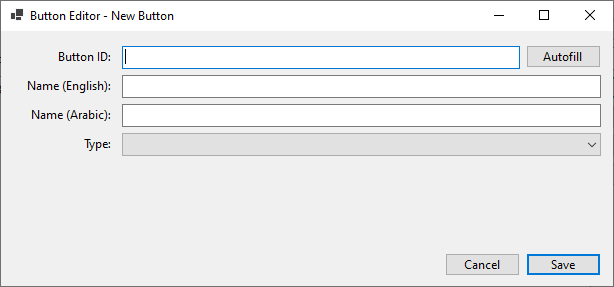
1. This will open up another form for editing your screen. Start by clicking “Autofill” to generate a screen ID, or typing in your own screen ID. You can also add a title for your screen. This is the title that will be shown to your customers.



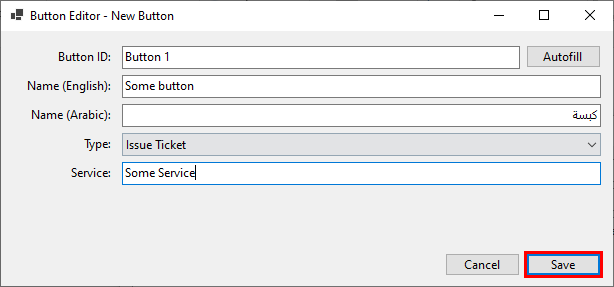
1. You can now start adding buttons to your screen. Click on “Add” to create your first button.



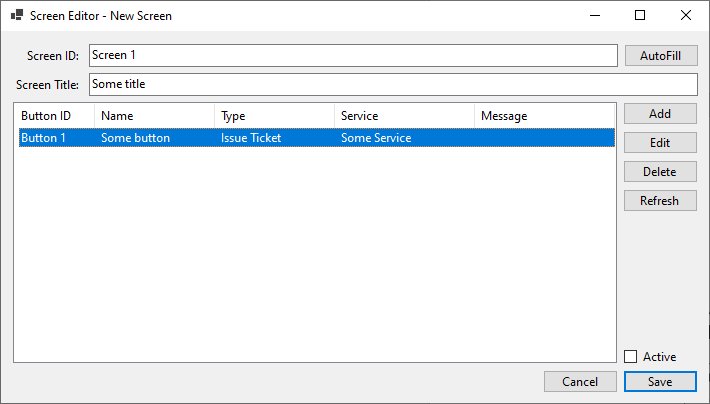
1. This will open up the button editor form. Autofill the button ID (or set it yourself), and type in the name of your button in English and in Arabic. This is the name that will be shown to your customers.



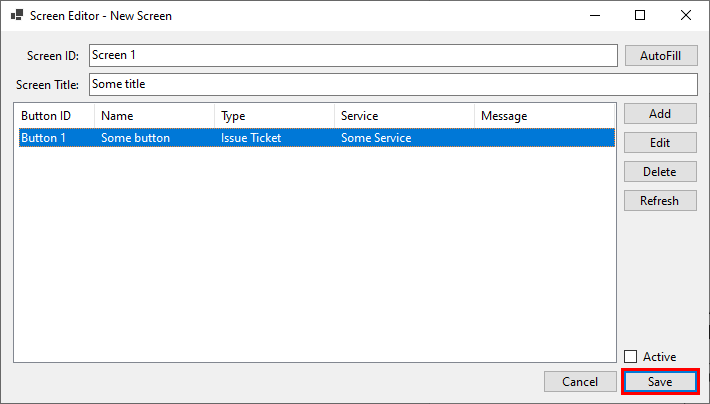
1. Set the type of your button to “Issue Ticket” or “Show Message”. Depending on the type you choose, you will get different fields to fill in. Fill in the desired information, then click “Save”, or press “Enter” on your keyboard.



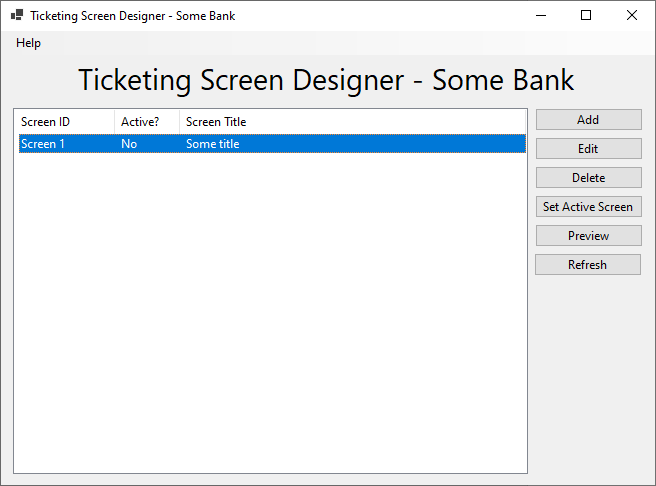
1. You should now see the button you just added in the list of the screen editor.



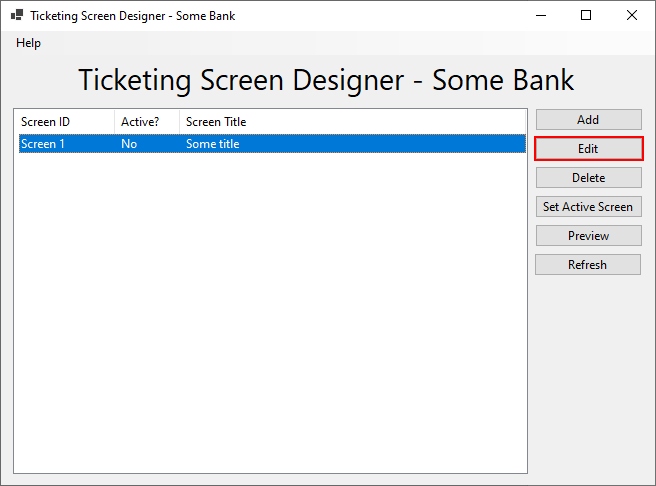
1. Click “Save”, or press “Enter” on your keyboard to save the screen.



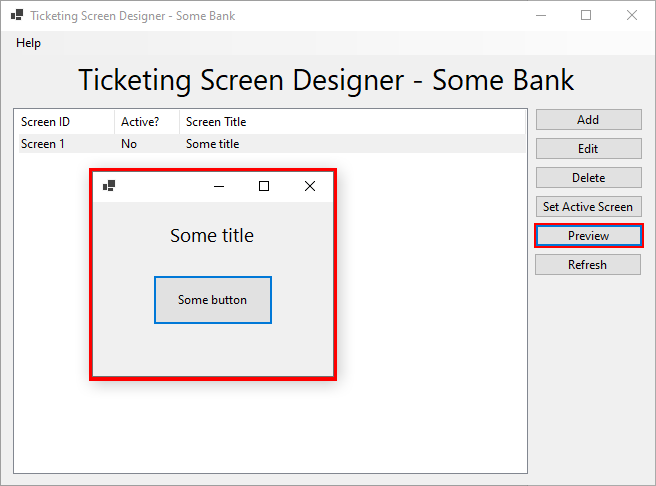
1. You should now be able to see the newly added screen in the list.



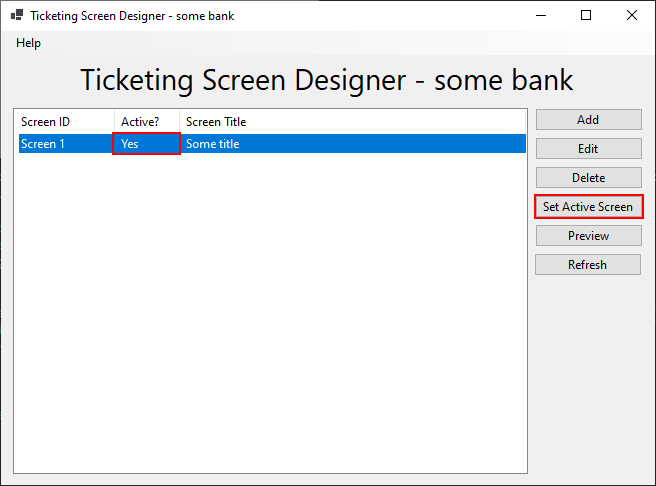
1. If you decide to change the information for the screen, click on the screen in the list, then click “Edit” to modify it.



1. If you would like to see what your screen would look like, select it, then click “Preview”.



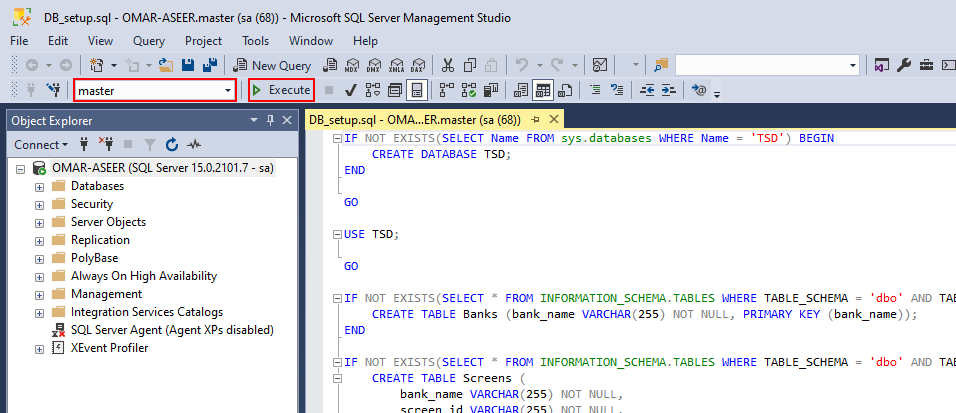
1. To set the active screen, select it from the list, then click “Set Active Screen”. Please note that you can only have one active screen at a time.



# First time setup

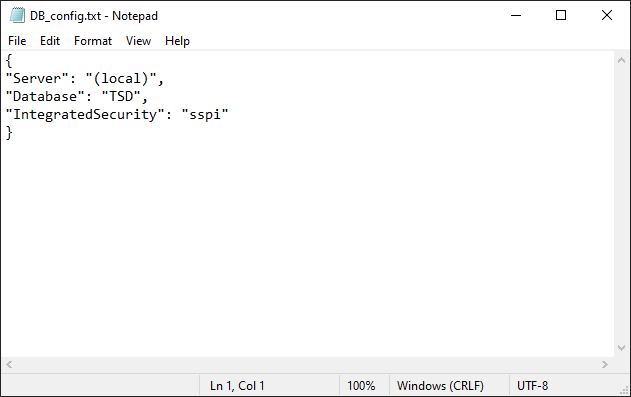
## Local database setup

1. Make sure you have Microsoft SQL Server and SQL Server Management Studio (SSMS) installed on your machine.
2. Open SSMS and connect to your desired database engine. Note that you need database creation privileges to proceed.
3. Open the file named “DB\_setup.sql” using SSMS.
4. Make sure you are on the “master” database.
5. Execute the query by clicking “Execute” or pressing “F5” on your keyboard.

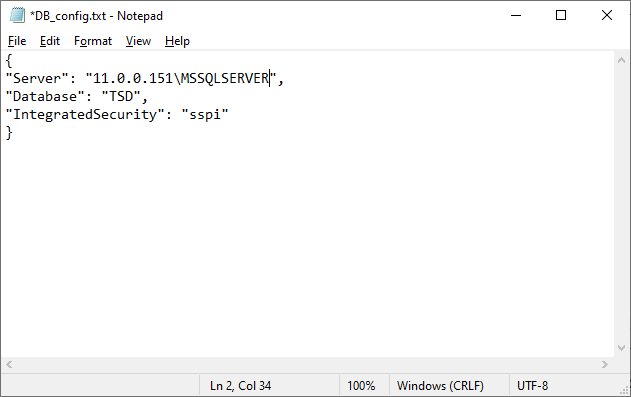


## Remote database setup

1. Open the folder where the application is installed, then navigate to /bin/config.
2. Open the file named "DB\_config.txt" in your preferred text editor.



1. Change the “Server” field, which is set to “(local)” by default, to “11.0.0.151\MSSQLSERVER”.



1. Save the text file and close it before starting the application.